



Author Coaching Terms & Conditions

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By purchasing a coaching program or consultation with Rhovonda L. Brown Enterprise, LLC, you acknowledge and agree to the following terms and conditions.

Payment

Payment is required to reserve your coaching session or program.

Clients selecting a payment plan authorize the agreed-upon installment payments until the full program investment has been paid. Payment plans are offered as a convenience and do not constitute a month-to-month membership.

Scheduling

Coaching sessions are scheduled by mutual agreement. Please arrive on time to maximize your session.

Rescheduling & Cancellations

If you need to reschedule, please provide at least **48 hours' notice**.

Sessions canceled with less than 48 hours' notice or missed without notice may be forfeited and are not guaranteed to be rescheduled.

Coaching Commitment

Your results depend on your commitment, participation, and implementation. While coaching provides guidance, encouragement, accountability, and practical strategies, no specific outcomes or publishing success can be guaranteed.

Communication

Program participants receive the level of support outlined in their selected coaching package. Communication outside scheduled sessions should be used for coaching-related questions and will be answered during normal business hours.



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Refund Policy

Due to the digital resources, coaching time, and personalized nature of these services, **all sales are final**. No refunds or partial refunds will be issued after purchase.

Payment Delinquency

For clients enrolled in a payment plan, coaching services and program access may be paused if a scheduled payment is missed. Services will resume once the account is brought current. The client remains responsible for the full program investment.

Intellectual Property

All coaching materials, worksheets, templates, workbooks, and resources are the intellectual property of Rhovonda L. Brown Enterprise, LLC. They are provided for your personal use only and may not be copied, distributed, shared, or reproduced without written permission.

Respectful Environment

Rhovonda L. Brown Enterprise is committed to providing a professional, respectful, and encouraging coaching experience. We reserve the right to discontinue services without refund if a client engages in abusive, threatening, or inappropriate behavior.

Agreement

By completing your purchase, you acknowledge that you have read, understood, and agree to these Terms & Conditions.