

Privacy Policy

Effective Date: July 14, 2026

Privacy Policy for Rhovonda L. Brown Enterprise LLC

Rhovonda L. Brown Enterprise LLC ("Company," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, participate in our programs, download resources, complete assessments, subscribe to our email list, schedule consultations, or otherwise engage with our services.

By using our website, you agree to the collection and use of information in accordance with this Privacy Policy.

Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Phone number
- Mailing address (if applicable)
- Billing and payment information
- Assessment responses
- Coaching application information
- Information submitted through forms, surveys, registrations, or consultations
- Any other information you choose to provide

We may also automatically collect certain information when you visit our website, including:

- IP address
- Browser type
- Device information
- Referring website
- Pages visited
- Date and time of visits
- Website usage data

How We Use Your Information

We may use your information to:

- Provide coaching services, consultations, courses, programs, and resources
 - Deliver free downloads and lead magnets
 - Administer the Author's Calling Assessment™
 - Manage membership communications for the Aspiring Authors Circle
 - Respond to inquiries and customer service requests
 - Process payments and transactions
 - Send newsletters, updates, promotional emails, and announcements
 - Improve our website, services, and user experience
 - Maintain business records
 - Protect against fraud or unauthorized activity
 - Comply with legal obligations
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Email Communications

When you subscribe to our email list, download a resource, register for an event, complete an assessment, or request information, you may receive emails from us.

These emails may include:

- Educational content
- Coaching tips
- Resource updates
- Event invitations
- Special offers
- Program announcements

You may unsubscribe at any time by clicking the unsubscribe link included in our emails.

Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve user experience and analyze website performance.

Cookies may help us:

- Understand website traffic
- Remember user preferences
- Improve website functionality
- Measure marketing effectiveness

You may disable cookies through your browser settings if desired.

Third-Party Services

We may use trusted third-party services to operate our business, including but not limited to:

- Email marketing platforms
- Website hosting providers
- Scheduling platforms
- Payment processors
- Analytics providers
- Form and survey tools

These providers may collect information necessary to perform services on our behalf and are required to maintain the confidentiality of your information.

We are not responsible for the privacy practices of third-party websites linked from our website.

Data Security

We take reasonable measures to protect your personal information from unauthorized access, misuse, disclosure, or alteration.

However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Your Privacy Rights

Depending on your location, you may have the right to:

- Access personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information

- Restrict or object to certain processing activities
- Request a copy of your data

To exercise any of these rights, please contact us using the information provided below.

California Privacy Rights

California residents may have additional rights under applicable privacy laws, including the right to request information regarding the collection, use, and disclosure of personal information.

We do not sell personal information.

Children's Privacy

Our website, programs, coaching services, and resources are intended for adults.

We do not knowingly collect personal information from children under the age of 13. If we learn that such information has been collected, we will take reasonable steps to remove it.

Intellectual Property and User Submissions

If you submit comments, testimonials, feedback, survey responses, assessment responses, or other content to us, you grant us permission to use such submissions for business, educational, promotional, and marketing purposes unless otherwise agreed in writing.

We will not publicly share confidential coaching information without your permission.

Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time.

Any updates will be posted on this page with a revised effective date. Continued use of the website after changes are posted constitutes acceptance of those changes.

Contact Us

If you have questions regarding this Privacy Policy or our privacy practices, please contact:

Rhovonda L. Brown Enterprise LLC

Website: www.rhovondalbrown.com

Email: info@rhovondalbrown.com

Houston, Texas, USA